



# SAPs Open Source Program Office Overview

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December, 2021

PUBLIC

**SAP** Open Source

THE BEST RUN 

# Open Source Program Office (OSPO)



# What is an **Open Source Program Office**

**“An open source program office (OSPO) is designed to be the center of competency for an organization's open source operations and structure.”\***

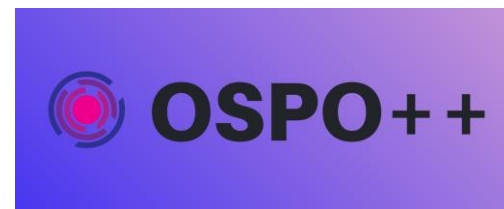
Companies:

[Facebook](#), [IKEA](#), [Microsoft](#), [Red Hat](#), [SAP](#)\*\*

Academia, governments, etc.:

[European Commission](#), [Johns Hopkins University, Baltimore](#), [Trinity College Dublin](#), ...

Promoted and supported by:



\*) Source: <https://github.com/todogroup/ospodefinition.org>

\*\*\*) See also: [TODO Group OSPO Adopters](#)

# Typical Responsibilities of an OSPO

## Open Source Strategy

How open source supports the company strategy

## Open Source Policy & Processes

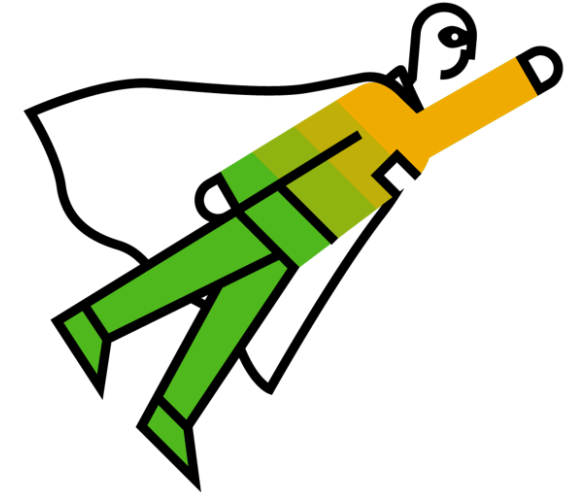
Defining and implementing rules and processes for dealing with and managing open source

## Tooling

Introducing, administering tools for open source management

## Open Source Training

Developing, providing and maintaining an open source training program



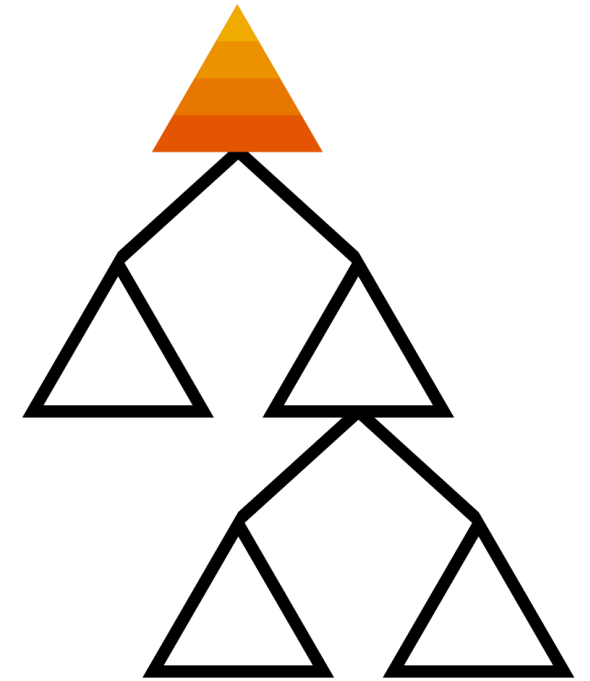
## Communication

Company-internal and -external communication about open source activities

## Open Source Memberships

Aligning memberships and engagements in open source organizations with strategic goals

# How an OSPO could fit into **your Organization**



**One central OSPO vs. Multiple decentralized OSPOs**

**Dedicated department vs. Virtual team vs. Combination of both**

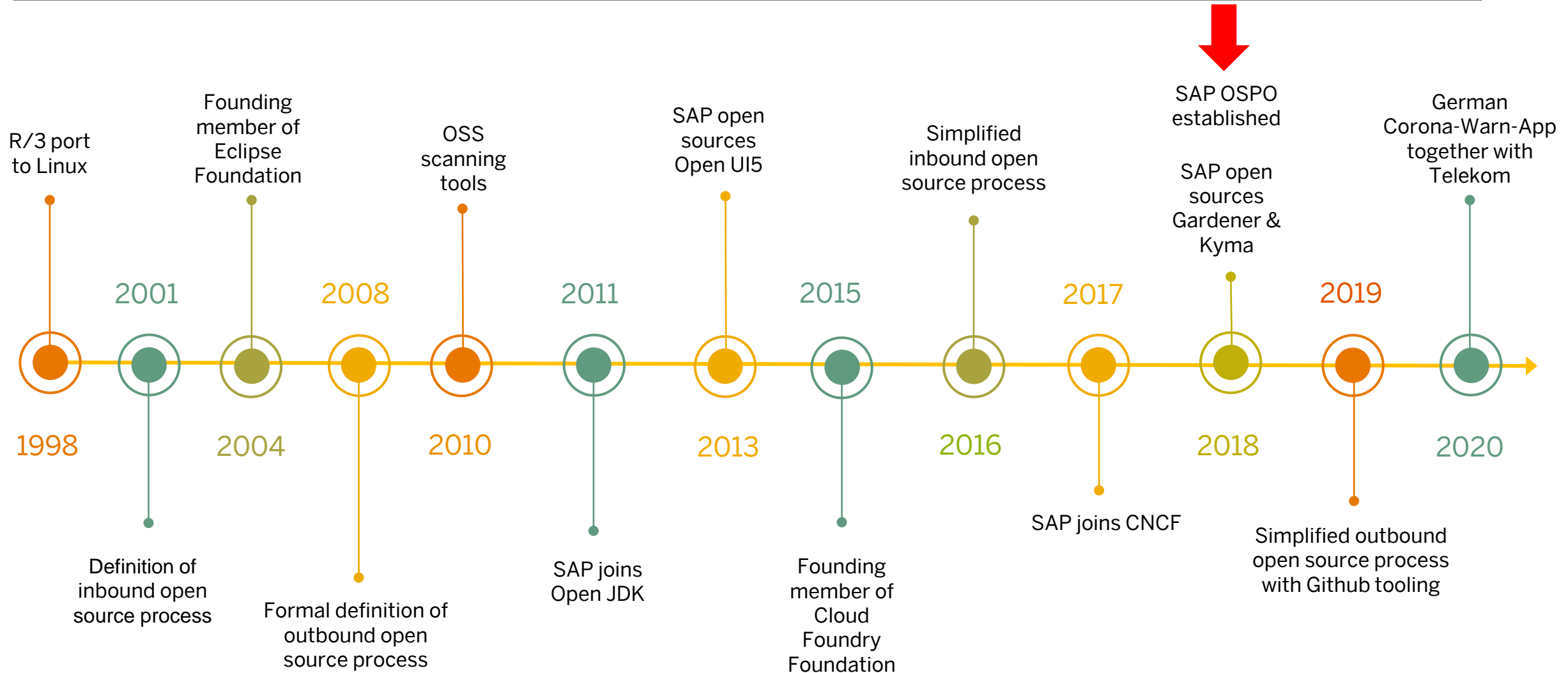
**Reporting into Development / CTO vs. Legal / CFO vs. Marketing / CMO**



# SAPs OSPO



# SAP's Open Source Journey – Milestone Examples

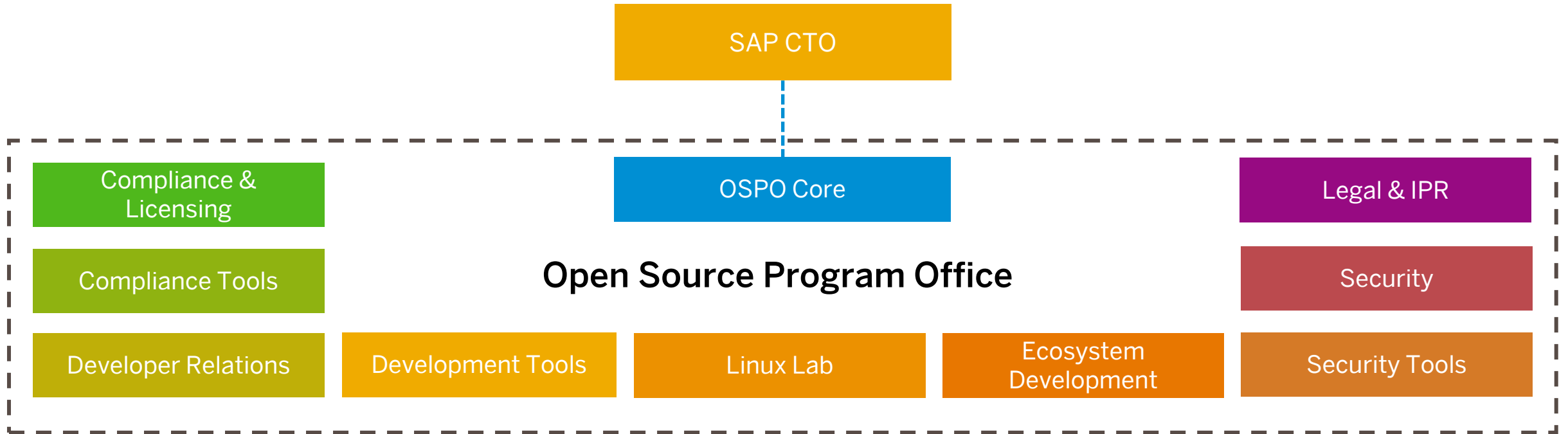


## Situation Before the SAP OSPO was Founded

- **Grown structures** (teams and processes) to cover the different aspects of open source management such as licenses, IP, security, communication/developer relations, tooling
- Involved teams are **spread across different board areas** and **do not work exclusively on open source topics**
- Potential for **improvement of collaboration** among teams was identified
- Complaints from development about **inefficient processes**
- **Single point of contact** for questions around open source **did not exist** within the company



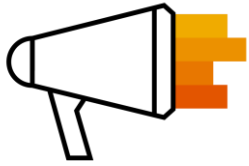
# Open Source Program Office (OSPO)



SAP OSPO is a **virtual team** of representatives from **different open source-related functions** to jointly work on **common tasks** and towards **common goals**.

# SAP OSPO – Areas of Responsibility

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## Strategy & Policy

We define, evolve & drive the open source strategy & policy.



## Compliance & Risk Management

We mitigate & manage the risks, obligations & challenges of open source consumption & contribution.



## Enablement & Support

We train, enable & support our teams to benefit from open source by consuming & contributing to it.



## Processes & Tools

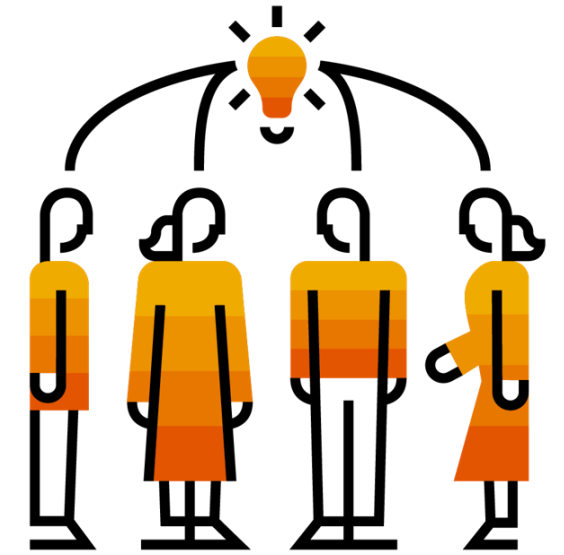
We continuously improve our open source management processes & tools.



## InnerSource

We promote & facilitate InnerSource at SAP.

# How we Founded the SAP OSPO



Overall plans (i.e. the foundation of an SAP OSPO) were aligned with all relevant teams. Support of these teams was given

Support of CTO was given

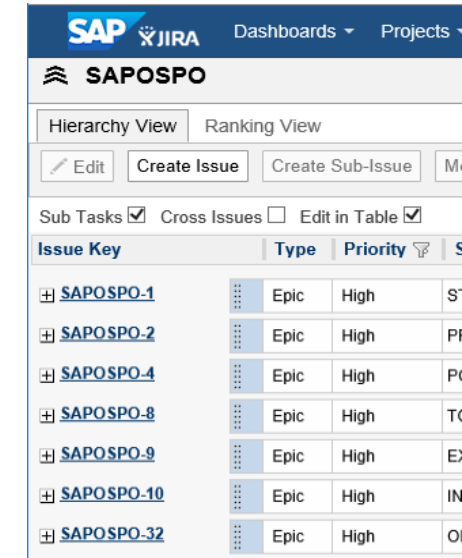
SAP OSPO was founded with a 2-days kick-off workshop with representatives from all relevant teams

- Definition and alignment on **common goals and mission of the OSPO**
- Definition and alignment on **initial scope / focus topics of the OSPO**
- Alignment on **organizational setup** and **OSPO working mode**

After that, topics were clustered and OSPO workstreams were set up

# OSPO Working Mode – Scrum

- Five different workstreams (aka epics)
- One joint OSPO product backlog in Jira
- Each epic handled by a cross-functional scrum team
- 4-week sprints with monthly planning & review meetings



The screenshot shows the SAP Jira interface for a project named 'SAPOSPO'. It displays a backlog of issues in 'Hierarchy View'. The issues are all of type 'Epic' and have a 'High' priority. The issue keys are SAPOSPO-1, SAPOSPO-2, SAPOSPO-4, SAPOSPO-8, SAPOSPO-9, SAPOSPO-10, and SAPOSPO-32. The interface includes navigation options like 'Edit', 'Create Issue', and 'Create Sub-Issue', and checkboxes for 'Sub Tasks', 'Cross Issues', and 'Edit in Table'.

Issue Key	Type	Priority	Status
SAPOSPO-1	Epic	High	S
SAPOSPO-2	Epic	High	PI
SAPOSPO-4	Epic	High	PC
SAPOSPO-8	Epic	High	TC
SAPOSPO-9	Epic	High	E
SAPOSPO-10	Epic	High	IN
SAPOSPO-32	Epic	High	O

Strategy & Policy

Inbound

Outbound

InnerSource

Communication

# Open Source **Champions** @ SAP: 15 champions in 10 locations



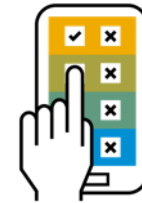


# Open Source **Champions Network** @ SAP

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Our **Open Source Champions** are **ambassadors** of the Open Source Program Office and SAP open source related topics, supporting our ecosystem grow. They come from teams across SAP and are able to help advise on open source and help share knowledge.

- Advise colleagues and share knowledge
- Review support and feedback
- Dissemination of information
- Raise awareness in labs location
- Enablement and knowledge transfer
- Open discussions



Feedback and dissemination of survey



Input and review of policy strategy, trainings, new twitter channel, etc.



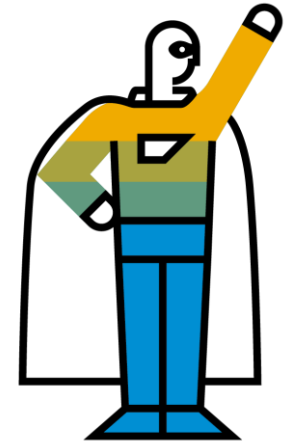
Meet-ups in different lab locations/d-kom presentations, Webinar speakers, etc.

# I appreciate being part of the OSPO Champions' network, because...

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“... it enables me to **stay connected** with the central ideas and ideologies of **my passion** OpenSource and **spread the knowledge** especially in my ‘satellite’ location”, *Open Source Champion in Germany.*

“... I'm able to provide **direct feedback** and suggest solutions to topics addressed by OSPO and I feel I can **influence** changes needed to make SAP more active in open source community”, *Open Source Champion in Poland.*



# Further Reading



# Some Material about OSPOs and the SAP OSPO

[How to create an Open Source Program](#) (guide of the TODO Group)

[OSPO 101](#) (training modules of the TODO Group)

[Open Source Good Governance Initiative](#) (guide from OW2)

[SAP: One of Open Source's Best Kept Secret](#) (interview with the Linux Foundation, 2019)

[How to Manage Open Source at Scale in a Global Enterprise](#) (presentation at the Open Source Leadership Summit, 2019)

[How SAP Manages Open Source Software with an Open Source Program Office](#) (SAP Blog Post, 2021)

# Thank you.

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